



Registered Charity No. 1041232

Role Description

Role title:

Shopmobility Assistant

Reporting to:

Reception staff

OVERALL PURPOSE OF THE JOB

To assist with the day to day running of the Shopmobility service

Areas of involvement

- Train Shopmobility users how to use the scooters/wheelchairs etc
- Fetching wheelchairs and scooters
- Answering the telephone
- Using our booking system
- Assist with shopping bags
- Provide general aid to service users
- Listen to feedback from service users on possible areas of service improvement

Skills/Qualifications

Willing to devote the time necessary to fulfil the role
Friendly and personable

